

QUALITY POLICY STATEMENT

Sidler Ltd. Computerized Business Solutions located at 6465 Millcreek Dr. Suite 205, Mississauga, Ontario is Professional Services Information Technology (IT) Company that assist enterprises in implementing and engineering customized Enterprise Resource Planning solutions, provides customized software solutions that include security and hardware as well as website development with E-commerce solutions.

Our goal is to:

- Provide our clients' with quick and comprehensively response to their request;
- Understand our client's needs and work effectively to deliver solutions that exceed their expectations.
- Provide customized solutions that are innovative and technically advanced.
- Provide responsive and professional services to enhance customer satisfaction;
- Provide an ethical and secure work environment to ensure the confidentiality of clients' business and personal information.
- Set mutually beneficial goals
- Continuous improvement in our processes, facilities and services.

The management of Sidler realizes that our success depends upon achieving these goals by:

- Promoting a quality culture.
- Treating our clients with courtesy, respect, compassion, and honouring our commitments;
- Providing flexibility during changing circumstances.
- Ongoing professional development ensuring our team members have superior expertise leading to strategic thinking, business insight and leadership;
- Providing the necessary resources and support to implement a quality management system that conforms to the standards and provides the foundation for the Sidler Quality Management System (i.e. ISO 9001, ISO 27001).
- Continually improving the effectiveness of the quality management system.

Sidler will not compromise the integrity of our services in an attempt to satisfy short-term goals. We are committed to long-term growth and partnership through the implementation of a business management approach that takes into account the needs of all our stakeholders (e.g., customers, suppliers, employees and partners).



Greg Koniecek
Client Service Partner
March 2008